

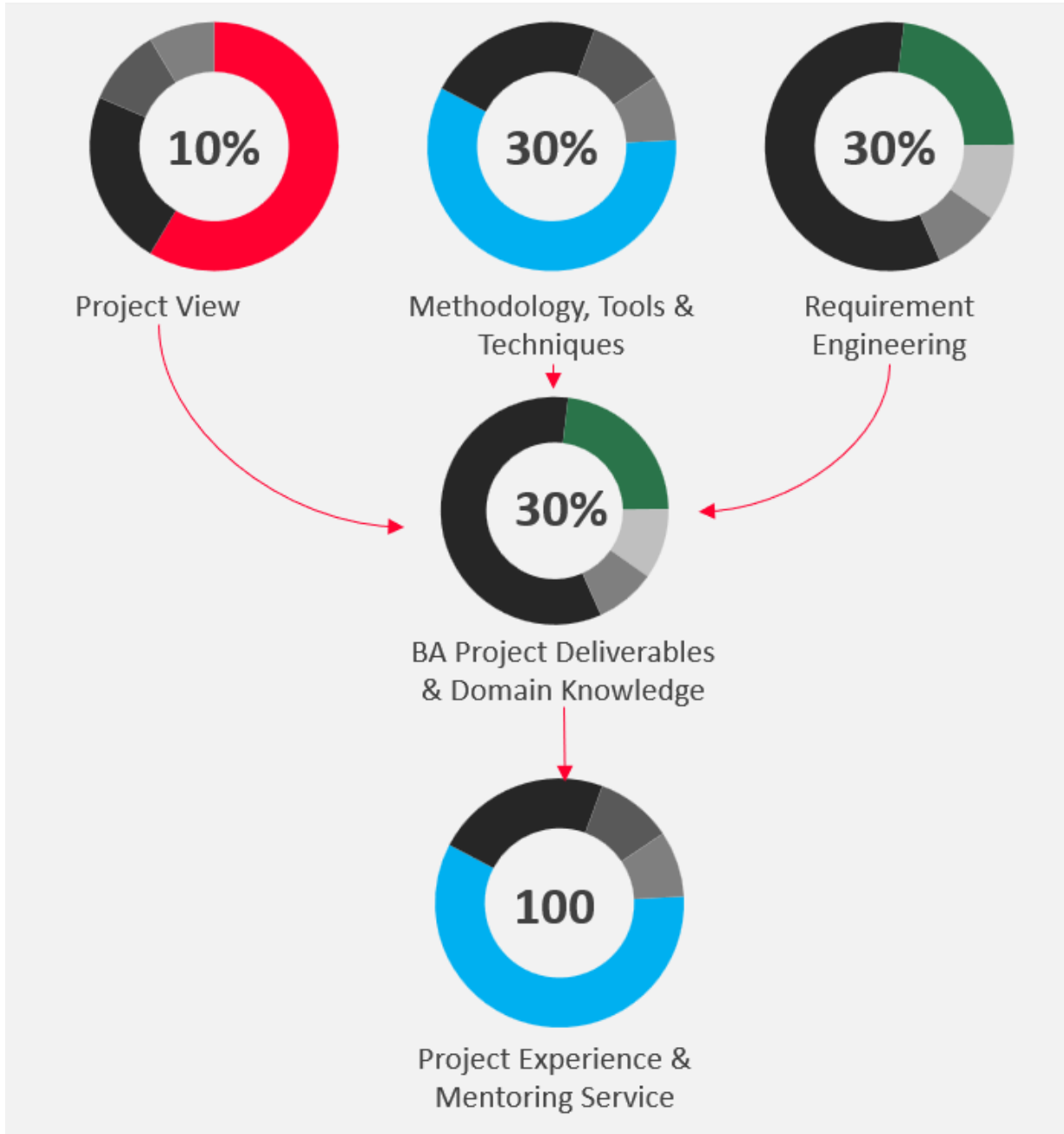


BUSINESS ANALYST

Domain Course Outline



TRAINING OVERVIEW





1.0 Project View

1. Introduction
2. Who is a Business Analyst, Career path & options.
3. Defining the Business problem / Opportunity
4. Stakeholder management
5. Understanding business goals, objectives
6. Key Techniques, tools, and deliverables
7. System Development Lifecycle (SDLC)

2.0 Methodology View

1. Agile methodology (e.g. Scrum, SaFe)
2. Waterfall (e.g. Prince 2)
3. Reality of adopted methodology.
4. Key BA tools & techniques
5. Introduction to Operating modelling
6. Business process modelling (As Is & To Be)
7. GAP Analysis
8. Data dictionary
9. SWOT Analysis
10. Prototyping
11. Root Cause Analysis

3.0 Requirement View

1. Requirement Discovery & Elicitation
2. Requirement analysis (Classification & Organisation)
3. Representing requirements & Documentation
 - a. Use Cases
 - b. Scenario statements

- c. User story writing
- 4. Requirement Prioritisation
- 5. Requirement Validation
 - a. Walkthrough
 - b. Client review and verification process
- 6. Requirement Management and Control
 - a. Change Management
 - b. Risk, Assumptions, Issues and Dependencies / Decisions

4.0 Project Experience & Mentoring Service

- 1. Life project experience
- 2. CV development and scenario statements creation
- 3. LinkedIn profile update assistance
- 4. Job search tips
- 5. Interview assistance.
- 6. Support upon getting a job offer.

5.0 Deliverable View & Domain Knowledge

- 1. Managing relationships with PM
- 2. Managing Relationships with the technical team
- 3. Managing User Acceptance Testing
- 4. Supporting Triage
- 5. Training & User Guide documentation
- 6. Key BA Deliverables
- 7. Intro to Domain Knowledge Worth Knowing
 - a. Customer onboarding
 - b. CRM, E-commerce
 - c. Investment Portal / Wealth Management